Policy for Quality, Occupational Health and Safety, and Environmental Management

The management of METE SYSM S.A., in the context of implementing the Quality, Health and Safety, and Environmental Management System according to the standards ISO 9001:2015, ISO 45001:2018, and ISO 14001:2015, has:

- > Defined the level of Quality in its produced study work, which is related both to the specifications of the applicable Greek legislation and to the specialized requirements of its clients
- > Documented its policy and objectives for quality.
- > Documented the environmental indicators within the framework of its environmental policy.
- > Identified and implemented all the health and safety measures for employees as required by legislation.

Each Department Director is responsible for ensuring that the objectives of the Quality, Health and Safety, and Environmental Management policy are understood, implemented, and maintained within their area of responsibility.

The company's <u>strategic goal</u> is the complete satisfaction of the quality and environmental requirements of its clients (private or public) on whose behalf it undertakes study projects or provides its services.

More specifically, the <u>regular objectives</u> of METE SYSM S.A. are to:

- > Design and execute the above studies with consistent quality and within the specified timeframe.
- > Manage the execution of studies in such a way that the optimal quality outcome is achieved with the best utilization of resources and personnel.
- > Design and implement the environmental policy according to the established environmental indicators.
- > Ensure that the company's personnel consistently aim to improve the quality and environmental management indicators within their area of responsibility.
- Ensure that all its employees have the opportunity for consultation and to encourage them to submit their proposals.

To achieve these objectives, the company:

- > Selects partnering businesses and external collaborators-consultants based on specific criteria.
- > Monitors the production of study work within the company at all stages of its development.
- > Monitors the application of the established environmental indicators.
- > Continuously trains its staff to update knowledge and ensure participation and collaboration among employees.
- > Ensures compliance with legislation regarding quality, occupational health and safety, and environmental protection.
- > Takes measures to avoid and prevent environmental accidents.
- Ensures the proper functioning of the Quality, Health and Safety, and Environmental Management System, and its annual review and improvement, guaranteeing the technical support and integrity of all its processes.